



CUSTOMER INFORMATION BULLETIN

FOR SAFETY'S SAKE ensure the exterior safety latch is in the locked position when not in use, avoid inadvertent openings of the shelter's lid.

THE SAFE OPERATION AND USE OF THE FLATSAFE TORNADO SHELTER IS THE RESPONSIBILITY OF THE CURRENT & FUTURE OWNER(S) AND OWNER'S FAMILY &/OR GUESTS. Your FlatSafe Shelter is not a play space for children. The FlatSafe Tornado Shelter lid weighs approximately 200 lbs; children can be easily injured.

SAFETY INFORMATION:

1. NEVER leave children unattended while the FlatSafe shelter is open.
2. NEVER weld, drill, grind, or cut the FlatSafe Tornado Shelter.
3. ALWAYS keep hands clear of rails while the FlatSafe lid is in motion.
4. ALWAYS register your shelter with local emergency responders.
5. ALWAYS keep a hand operated winch (Come-a-long) in the FlatSafe Tornado Shelter.

DO NOT APPLY PRESSURE TO THE CONCRETE AROUND YOUR FLATSAFE SHELTER FOR 24 HOURS AFTER INSTALLATION.

Sub-grade Movement

The walls and floor of the FlatSafe Tornado Shelter may flex during the concrete curing process. Over time, the sub-grade may shift resulting in more movement of the walls and floor of the shelter. The FlatSafe Tornado Shelter is capable of flexing with sub-grade movement and some wall and/or floor distortion may occur. In addition, sub-grade movement could result in foundation problems with, or without, the installation of a FlatSafe Tornado Shelter. Any problems associated with sub-grade movement and a home's foundation is not the responsibility of FlatSafe or FlatSafe Independent Dealers.

Recommended Location

The recommended location for a FlatSafe Tornado Shelter is close to an outer wall in an attached garage. Placement inside the home during new construction is possible but not recommended. Every element in the design of the FlatSafe Tornado Shelter, including; Function, Reliability, Structural capacity, Connectivity, and Anchorage, has been considered for the customer. However, warranty work may still be required. Therefore, the shelter must be easily accessible and the current homeowner is responsible for any expense associated with making the shelter accessible for warranty work if the shelter is placed inside the home. The FlatSafe representative performing warranty work is not responsible for removing or damaging finished items such as flooring, trim, or the like.

Locking System

Your FlatSafe Tornado Shelter has four auto-locks and four chain locks. The four auto-locks are designed to hold the shelter lid down and the four chain locks are used to hold the shelter lid forward in the auto-lock system. To secure the entrance chain locks, insert the chains located on the entrance wall through circular openings in the brackets welded to the shelter's lid. With the shelter's lid fully closed, pull the chains taut through the circular openings and drop the entrance chains into slots located beneath the circular openings. The mid-point chain locks, located on the shelter side walls, are an added safety measure and should be secured to permanent links welded to the shelter's lid after the entrance chain locks are secured.



Un-secured Position



Secured Position

The shelter is not secure until the chain locks located at the shelter's entrance are engaged (pictured above).